

Privacy statement Til-Aqua International BV

Til-Aqua International B.V. processes personal data. We would like to inform you about this clearly and transparently. In this privacy statement, we answer the most important questions about the processing of personal data by Til-Aqua International B.V.

We also explain in this privacy statement how we approach the processing of personal data. If you have questions about this privacy statement, you can read below how to get in contact with us about this.

Personal data, processed by Til-Aqua International B.V.

We process the personal data of people with whom we have, would like to have or have had a direct or indirect relationship. This therefore includes the personal data of:

- Customers and their representatives
- People who show an interest in our products and services
- People affiliated with a business or organization with which we have, would like to have, or have had a relationship
- Employees, temporary staff and job applicants.

Please note

If your business or organization provides us with personal data of its employees, you are required to inform your employees about this. You can give them this privacy statement so that your employees are aware of how we handle their personal data.

Purpose of Til-Aqua International B.V. to process personal data

- a. In order to be able to enter into a relationship with you

If you want to become a customer of ours or wish to purchase a new product or new service, we require some personal data.

- b. In order to maintain the relationship with you and perform contracts

If you are a customer of ours, we want to be able to be of service to you on an ongoing basis. We process personal data for this purpose. We use your name and address details to stay in contact with you, for instance.

- c. To protect your and our interests

We may process personal data in order to protect your interests, our interests and the interests of our sector. To combat or investigate fraud, for instance.

We do that only if we have made agreements with these parties on the careful use of your data.

- d. For the development and improvement of our products and services

In order to serve you well on an ongoing basis, we constantly work on developing and improving our products and services. In some cases, we process personal data for this. If you ask a question or lodge a complaint, for instance.

- e. For promotional and marketing purposes

We may process your personal data for promotional and/or marketing purposes. To inform you about a new or improved product that may be of interest to you, for example. Or to better anticipate your wishes. If you do not wish to be contacted for commercial purposes, you can indicate this to Til-Aqua International B.V.

- f. In order to enter into and perform contracts with suppliers and business customers

If you have contact with Til-Aqua International B.V. for your work, we may process your personal data. In order to determine whether you are authorized to represent your company, for instance. Or to give you access to our commercial premises.

- g. For our business operations and in order to comply with legislation and regulations

As a fish farming business, we feel it is important and necessary that we have a good overview of our customer relationships. This includes knowing whether you work with other parties that could pose a risk. We process personal data in order to obtain this overview and subsequently take measures.

- h. For archiving purposes

We collect no more personal data than is strictly necessary in the context of the purposes mentioned above. If we do not save the data for those purposes, we may still save this data for archiving purposes. That means that this data will only be used in future in the event of legal proceedings or for historical, statistical or scientific purposes.

Processing of special personal data by Til-Aqua International B.V.

Special personal data is sensitive data. For instance, about a person's health, criminal record, ethnic background, religion or philosophical beliefs, political preferences, sex life, trade union membership or citizen service number (BSN).

We do not process this data.

We only process special personal data if we are required to do so on the basis of legislation, regulations or certification, with your permission, or if you ask us to do so. If you ask us to document special personal data on you or if you yourself make this data public, we process this data only if this is necessary for our business operations.

Handling of your personal data by Til-Aqua International B.V.

Your personal data is stored carefully and kept for no longer than is strictly necessary for the purpose for which it has been processed. Within Til-Aqua International B.V., your personal data can only be used by employees who must have access to this data by virtue of their position. Our employees and former employees have a duty of secrecy.

Exchange with third parties

We sometimes engage third parties who process personal data on our instructions. A printer that prints the names and addresses on envelopes for a customer mailing, for instance. We can only engage third parties if this is consistent with the purpose for which we have processed your personal data. For promotional and marketing purposes, for instance. In addition, this third party can only be commissioned by us if it has taken demonstrably appropriate security measures and guarantees secrecy.

Your personal data may also be exchanged with third parties that we engage in our business operations or for the performance of our services. Your personal data is not sold or leased out.

Rules that apply for the processing of personal data

When processing personal data in the Netherlands, Til-Aqua International B.V. is bound by, among other laws, the Dutch Personal Data Protection Act and/or local legislation.

Overview of personal data Til-Aqua International B.V. processes in relation to you

You can request an overview of the personal data processed in relation to you from Til-Aqua International B.V.

If you believe that your personal data has been processed incorrectly, incompletely or unnecessarily, you can submit a request to have the data amended, supplemented or deleted by Til-Aqua International B.V..

Submitting a question or complaint

If you have questions or complaints about the processing of personal data by Til-Aqua International B.V., please contact the product manager of the company.

Amendments of this document

Our privacy statement may change from time to time. If new data processing operations are introduced, we amend the privacy statement accordingly. And if these changes are relevant for you, we call your attention to them or make these changes known to you in a prominent manner. You can always find the most up-to-date version of our privacy statement at www.til-aqua.com. You can also request for earlier versions similarly.

Definitions

We use specific terms in this privacy statement. Below are the definitions for a number of these terms:

- Personal data: data that directly or indirectly tells something about you. For example, your name, address, town/city of residence, telephone number and e-mail address.
- Process: everything that can be done with personal data. For example, collection, storage, use and deletion of your data from our administration.

Cookies

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